

Customer Letter – Orders, Shipments for Russia, Belarus, Ukraine

Dear valued customer,

We continue to monitor the current situation. Our thoughts remain with our teams and partners as well as with all the people in this region, and we are still hoping that diplomatic and non-violent efforts can help resolve the situation, soon.

While safety and wellbeing continues to be our priority, the impact to the business in the affected countries becomes more visible. Since February 24th Russia, Belarus and the parts of Ukraine are facing a very complex situation in form of e.g. delivery stops as well as changes of law. As a result of these actions, Avnet and all of its subsidiary companies have currently frozen all business activities with Russia, Belarus and Ukraine. We are no longer able:

- Allowing shipments or downloads for these countries
- Accepting new orders from customers residing in these countries
- Accepting new orders intended to reach these countries, whether placed person to person or via internet sites managed by Avnet and its subsidiary companies.
- Accepting indirect shipments via EU customers with known end use/end users in these countries
- Accepting requests on behalf of the Russian, Belarus or Ukraine to transfer orders or shipments to countries outside of Russia, Belarus or Ukraine
- Holding backlog for customers located in Russia, Belarus and Ukraine
- Providing of technical assistance, transfer of technical data, trainings and training material, and giving access to technical data or training materials to individuals in the affected region

From a supply chain perspective, freight carriers continue to provide no service in the affected countries, as well as the air space remains closed. As Avnet does not have any suppliers in Russia, Ukraine or Belarus, there is no impact to our inbound supply chain. Currently the impact on the total supply global chain is under control: We are not experiencing any issues directly related to the conflict, but we will continue to closely monitor all developments and keep you informed of any adjustments needed.

Customers specifically impacted by the situation in Russia, Ukraine and Belarus, will be contacted by our sales contacts through the established channels.

In general we would like to bring to your attention that in some cases you may be asked to provide further information as to the end use /final destination/the end product when placing an order. We need to assure that our customers are fully aware of the current situation risk and confirm they understand fully the restrictions when doing business with us.

We continue to be in close contact with all our partners and are focused on appropriately managing Avnet's business, and yours, while complying with all applicable regulations.

If you have further questions, please inquire with your key company contact.

Sincerely,

Slobodan Puljarevic
President
Avnet EMEA

Mario Orlandi
President
Avnet EMEA

Thomas Staudinger
President
EBV Elektronik

Gilles Beltran
President
Avnet Silica

Rudy Van Parijs
President
Avnet Abacus